



LETTERPOST SERVICES IN INTERNATIONAL TRAFFIC
BUSINESS CUSTOMERS

**SERVICES AT THE REQUEST OF THE SENDER/RECIPIENT
AND SERVICES PROVIDED AUTOMATICALLY**

SERVICES AT THE REQUEST OF THE SENDER

Service	Price
Return of return receipt for registered postal items	180.00
Paid reply in international traffic (IBRS)	According to contract
Change or correction of the recipient's address	200.00 (if the request is to be sent by telegram, the sender also pays the price of the telegram)
Redirection of a registered postal item to a new address, including <i>poste-restante</i>	200.00
Return of postal item before delivery	200.00 (if the request is to be sent by telegram, the sender also pays the price of the telegram)
Issuance of additional confirmation of receipt of insured postal items	50.00

SERVICES AT THE REQUEST OF THE RECIPIENT

Service	Price
Storing of registered postal items in post office outside of prescribed deadlines, but no longer than 30 days	90.00
Redirection of a registered postal item to a new address, including <i>poste-restante</i>	300.00
Re-delivery of letterpost items	49.00
PO Box usage	Free of charge
Delivery of <i>poste-restante</i> items at the address	85.00
Personal delivery of registered postal items	60.00
Issuance of confirmation or a certified copy of postal document relating to the delivery of a registered item	50.00

SERVICES PROVIDED AUTOMATICALLY

Service	Price
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Return of non-delivered postal item to the sender	For letterpost items, receipt postage is charged reduced by the price of non-performed services and increased by the price of service of submission of items for customs inspection in import.
Receipt and recording of authorizations	70,00
Re-packing of items with damaged content, reporting on items' irregularities and notifying the customer	60.00 (price of wrapping material is additionally charged, in case the material is used)
Storing of items for delivery, in accordance with the deadlines set by the general conditions (storage fee) for letterpost items weighing over 500g (per day)	20.00
Submission of postal items for customs inspection in export:	
Letterpost items	100.00
Submission of postal items for customs inspection in import:	
Letterpost items	200.00
Costs of representation in preparing an electronic customs declaration	150.00
Submission of items to the competent authority for stamping and control	120.00
Notifying the customer to submit required or missing documentation for customs inspection	200.00
Transfer of non-registered letters or postcards for which postage was either not paid or wasn't sufficiently paid	140.00

Postal services are VAT-exempt pursuant to Article 25, paragraph 2, item 6 of the Law on Value Added Tax ("Official Gazette of the RS", Nos. 84/04, 86/04-correction, 61/05, 61/07, 93/12, 108/13, 6/14 - harmonized RSD amounts, 68/14 - other law, 142/14, 5/15 - harmonized RSD amounts, 83/15, 5/16 - harmonized RSD amounts, 108/16, 7/17 - harmonized RSD amounts, 113/17, 13/18 - harmonized RSD amounts, 30/18, 4/19 - harmonized RSD amounts, 72/19, 8/20 – harmonized RSD amounts, 153/20, 138/22, and 94/24).

Prices are shown in RSD currency.