

## SERVICES AT THE REQUEST OF THE SENDER/RECIPIENT AND SERVICES PROVIDED AUTOMATICALLY

### SERVICES AT THE REQUEST OF THE SENDER

Service	Price
Sending of a registered postal item with a return receipt	150.00
Change or correction of the recipient's address	200.00 (if the request is to be sent by telegram, the sender also pays the price of the telegram)
Redirection of a registered postal item to a new address, including "poste-restante"	200.00
Return of the item from the receiving post office before dispatch	100.00
Return of the item after dispatch	200.00 (if the request is to be sent by telegram, the sender also pays the price of the telegram)
Claiming a registered postal item	Free of charge
Issuance of additional confirmation of receipt of insured items	50.00
Packing of parcel items	60.00
Addressing the items	15.00
Filling in the forms	15.00

### SERVICES AT THE REQUEST OF THE RECIPIENT

Service	Price
Safekeeping of registered postal items in post office outside of	90.00
prescribed deadlines, but no longer than 30 days	300.00
Redirection of a registered postal item to a new address, including "poste-restante"	100.00
Re-delivery of postal items	Free of charge
PO Box usage	85.00
Delivery of "poste-restante" items at the address	60.00
Personal delivery of registered postal items	50.00

## SERVICES PROVIDED AUTOMATICALLY

Service	Price
Return of non-delivered registered postal item to the sender	For the return of an undelivered parcel, postage is charged in accordance with international regulations
Receipt and recording of authorisations	70.00
Re-packing of items with damaged content, reporting on items' irregularities and notifying the customer	60.00 (price of wrapping material is additionally charged, in case the material is used)
Commission opening and inspection of the contents of the item suspected of containing prohibited articles, based on the decision of the competent authority	Free of charge
Storing of items for delivery, in accordance with the deadlines set by the general conditions (storage fee) for parcels (per day)	15.00
Submission of postal items for customs inspection in export – parcels	100.00
Submission of postal items for customs inspection in import – parcels	300.00
Submission of items to the competent authority for stamping and control	100.00
Notifying the customer to submit required or missing documentation for customs inspection	180.00
Refund of higher charged postage	Free of charge

### Prices are shown in RSD currency.

Services are VAT exempt pursuant to the article 25, paragraph 2, item 6 of the Law on value added tax ("Official gazette of the RS" nos. 84/04, 86/04-corr., 61/05, 61/07, 93/12, 108/13, 6/14 – harmonized RSD amount, 68/14 – other law, 142/14, 5/15 – harmonized RSD amount, 83/15, 5/16 – harmonized RSD amount, 108/16, 7/17 – harmonized RSD amount, 113/17, 13/18 – harmonized RSD amount, 30/18, 4/19 – harmonized RSD amount, 72/19, 8/20– harmonized RSD amount, and 153/20 and 138/22).