

LOGISTICS SERVICES IN DOMESTIC TRAFFIC
BUSINESS CUSTOMERS

COLLECTIVE TRANSPORT OF GOODS

TRANSPORT OF GOODS - PALLETS

The basic price of collective transport of pallets in domestic traffic depends on the weight of the pallet and the distance of the place of receipt and place of delivery.

Reception of cargo units can be done in the hub of the postal network or at the address specified by the customer, in which case the collection at the address is charged.

Delivery of cargo units can be done at the indicated address of the recipient or in the hub of the postal network. In case of the delivery to the recipient's address, the basic price of collective transport of pallets includes the cost of delivery to the address located within the defined delivery area (area within maximum of 15 km from the destination hub of the postal network).

If the recipient's address is more than 15 km from the destination hub of the postal network, there is an extra charge for the delivery of the pallets to the address outside of the delivery area.

For collective transport of pallets the following basic prices for the transport per pallet apply:

Distance (km)	Weight of the Pallet	
	Up to 500 kg	Over 500 up to 800 kg
Up to 50	2,700.00	3,700.00
Over 50 up to 100	3,000.00	4,000.00
Over 100 up to 150	3,400.00	4,400.00
Over 150 up to 200	3,700.00	4,700.00
Over 200 up to 250	4,200.00	5,300.00
Over 250 up to 300	4,600.00	5,600.00
Over 300 up to 350	5,100.00	6,100.00
Over 350 up to 400	5,600.00	6,600.00
Over 400 up to 450	6,200.00	7,200.00
Over 450 up to 500	6,700.00	7,700.00
Over 500	7,300.00	8,300.00

The service of collective transport of goods on pallets, for the weight of the pallet over 600 kg, is provided in accordance with the stated prices, at the request of the customer, if there are technical possibilities.

The delivery deadline is two to three working days from the day of receipt, in accordance with the technical possibilities.

TRANSPORT OF GOODS - CRATES

The basic price for the collective transport of crates in domestic traffic depends on the weight of the crates, regardless of the distance.

Reception of cargo units can be done in the hub of the postal network or at the address specified by the customer, in which case the collection at the address is charged.

The weight of the crate on the basis of which the appropriate price range is determined may be the actual weight or volumetric weight of the crate.

Volumetric weight is determined on the basis of the crate dimensions, according to the following formula:

$$\text{Volumetric weight (kg)} = \frac{\text{length (cm)} \times \text{width (cm)} \times \text{height (cm)}}{5,000}$$

The actual weight of the crate is compared to the volumetric weight and a higher value is used to determine the price.

For collective transport of crates the following basic prices for the transport per crate apply:

Weight of the crate (kg)	Price per crate (in RSD)
Up to 10	300.00
Over 10 up to 25	420.00
Over 25 up to 50	840.00

The service of collective transport of crates, for crates weighing over 25 up to 50 kg, is provided only for indivisible goods, with a previous request and confirmation that there are technical possibilities for providing the service.

The delivery deadline is two to three working days from the day of receipt, in accordance with the technical possibilities.

The total weight of one crate cargo can be a maximum of 100 kg. Crate cargo exceeding 100 kg shall be palletised and the transfer price shall be calculated in accordance with the prices for the transport of pallets.

DIRECT TRANSPORTATION OF GOODS

The service of direct transportation of goods is provided according to the following prices:

Carrying capacity of the vehicle (kg)	Price per km (in RSD)
Up to 2,000	110.00
From 2,000 up to 8,500	140.00

Prices are calculated for the full kilometre travelled.

The full kilometre travelled represents the mileage from the place of loading (initial destination) to the place of final unloading (final destination) increased by the mileage required to return from the final destination to the initial destination.

The prices from this paragraph do not include additional costs such as toll costs and terminal costs (parking, entrance fee, etc.), which are additionally calculated and charged to the customer.

The minimum mileage for which the price per kilometre is calculated is 50 kilometres.

Maximum estimated vehicle dwell time for loading/unloading:

Cargo weight for loading/unloading (in kg)	Time for loading/unloading (in minutes)
Up to 2,000	45
From 2,000 up to 8,500	105

Every additional 30 min over the estimated vehicle dwell time for loading/unloading is charged 700.00 RSD.

Special requests, transport conditions and fees for additional services

Basic prices of services for collective transport of pallets and crates, can be increased or decreased in case of special requests, transport conditions and fees for additional services, as well as on the basis of fulfilling the conditions for a discount.

Basic prices of the service of direct transportation of goods, is increased in case of special requests, transport conditions or fees, due to the use of additional services.

Prices for the transport of pallets with dimensions larger or smaller than those of standard EU pallets

For the transport of a pallet larger or smaller than the standard EU pallet (120cm x 80cm x 160cm), the basic price for the collective transport of pallets shall be increased or decreased according to the following criteria:

Dimensions:	Amount of price decrease / increase:
surface area of the pallet base smaller than 0.9 m ²	price is reduced by: 20% of the basic price referred to in point 2 of this Decision
surface area of the pallet base or goods on the pallet in the widest part larger than 1,0 m ² up to 1,5 m ² (on request, if there are technical possibilities)	price is increased by: 20% of the basic price referred to in point 2 of this Decision
height over 160 cm to 180 cm (on request, if there are technical possibilities)	price is increased by: 20% of the basic price referred to in point 2 of this Decision

Fee for returning undelivered cargo units ("retour")

For returning undelivered cargo units ("retour"), which are not delivered for reasons outside of the Service Provider's responsibility, a fee in the amount of the basic price of the used transport service is calculated, without fees for additional services.

Price for the collection of goods at the address, per customer's request

Collection of goods (pallets or crates) at the sender's address or at any other address indicated by the customer, is provided at the request of the customer and includes the arrival of the vehicle at the collection address, parking the vehicle at the

loading point and keeping the vehicle there until the maximum specified vehicle dwell time at the loading point.

The following fee applies for the service:

Price for the collection of goods at the address	1,200.00 RSD
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The service of the collection of goods at the address is not charged in case of collection of more than 200 crates per month at one address, while every collection of pallets is charged.

Fee for delivery of pallets to the address outside of delivery area

In case when the recipient's address is outside of delivery area, more than 15 km from the destination hub of the postal network – Postal and Logistic Centre (PLC) and transshipment and sorting post offices (PSP), the delivery for pallets is charged with an additional fee of 2,000.00 RSD.

List of Postal and Logistic Centres and Transshipment and Sorting Post Offices:

10200 Belgrade
20200 Novi Sad
40200 Niš
24200 Subotica
23200 Zrenjanin
25200 Sombor
26200 Pančevo
22200 Stara Pazova
31200 Užice
15200 Šabac
14200 Valjevo
36200 Kraljevo
32200 Čačak
35200 Jagodina
37200 Kruševac
34200 Kragujevac
12200 Požarevac
23300 Kikinda
19210 Bor
19000 Zaječar
17501 Vranje
16000 Leskovac
18300 Pirot

Generating waybill

Generating waybill (filling and printing) is carried out at a price of 20.00 RSD per order.

Keeping the vehicle at the loading/unloading point longer than the maximum specified vehicle dwell time

The maximum specified vehicle dwell time for pallet/crate loading/unloading is:

- 1) 30 min + additional 5 min for each loaded/unloaded pallet,
- 2) 30 min for the collection or delivery of crates (regardless of the number of crates).

For keeping the vehicle at the loading/unloading point for longer than the maximum specified vehicle dwell time, a fee is charged for exceeding the vehicle dwell time limit at the loading/ unloading point, at the following price:

Fee for exceeding the vehicle dwell time at the loading / unloading point	700.00 RSD for every additional 30 min over the maximum specified vehicle dwell time limit at the loading / unloading point
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Returning accompanying documentation

The service of returning accompanying documentation after the delivery of pallets or crates is provided at the request of the customer, at the price of 130.00 RSD.

Returning empty pallets

The service of returning empty pallets, is provided at the request of the customer, at the price of 200.00 RSD per pallet.

Handling cargo units in the transportation process

The service of handling pallets and crates in transportation process is provided at the following prices:

Handling unit	Weight (in kg)	Handling technology	Price (in RSD)
Pallets	Up to 500	mechanized	250.00
	Over 500 up to 600		400.00
	Over 600 up to 800 (on request, if there are technical possibilities)		
Crates	Up to 10	manual	35.00
	Over 10 up to 25		60.00
	Over 25 up to 50		200.00

In case of providing the service of handling cargo units in transportation process, for crates over 25 to 50 kg, the handling service is provided only for indivisible goods, with a previous request and confirmation that there are technical possibilities for providing the service.

The process of handling cargo units in transportation process implies loading one cargo unit into the vehicle at the sender's location and unloading one cargo unit from the

vehicle at the recipient's location, with the use of handling equipment, vehicles with a loading and unloading ramp or manual handling of crates.

The customer is obliged to organize loading and unloading of cargo units, but they may also require an additional handling service from the Service Provider, that will be provided if the Service Provider confirms that in such particular case the provision on of the service is possible, and the fee for the service is calculated according to the above given prices

When calculating price for handling crates, a higher value of actual or volumetric weight is applied.

Discount based on the volume of services

Based on the higher monthly volume of provided services of collective transportation of goods on pallets and collective transportation of crates, whereby the monthly volume is calculated as the sum of number of pallets and the number of crates (one crate as 0.1 pallet), a discount is granted on the total price of services in accordance with the following criteria:

Number of pallets per month:	Discount:
From 25 up to 50	2.5%
From 51 up to 100	5%
From 101 up to 250	10%
From 251 up to 1,000	15%
From 1,001 and more	20%

In case of damage or loss of goods during transportation of pallets or crates, the Enterprise accepts material responsibility for the value of the damage incurred up to the amount of 100,000.00 RSD per cargo unit.

Prices for warehousing of goods and additional logistic warehouse services

The warehousing of goods and pallets is provided at the following prices:

Warehouse	Price per pallet per month (in RSD)	Price per pallet per day (in RSD)	Monthly lease of 1 m3 warehousing space (for goods) (in RSD)
Belgrade - RPLC	700.00	35.00	1,100.00
Belgrade – Customs Warehouse	700.00	35.00	1,100.00
Novi Sad and Niš	650.00	30.00	1,100.00
Other cities	600.00	25.00	1,100.00

For the warehousing of pallets service, a quantity discount is granted, depending on the number of pallet space used, namely:

100 to 500 pallet spaces per month	10%
500 and more pallet spaces per month	20%

Additional logistics warehouse services are provided at the following prices:

1) Packaging services:

Type of Service	Price (in RSD)	Note
Packaging of documents or goods in a paper, cardboard or PVC envelope	15.00	the price does not include the price of the envelope
Packaging of goods weighing up to 5 kg with wrapping paper	50.00	packaging material is included in the price
Packaging of goods over 5 kg to 10 kg with wrapping paper	60.00	packaging material is included in the price
Packaging of goods weighing more than 10 kg to 20 kg with wrapping in paper	80.00	packaging material is included in the price
Packaging of goods weighing up to 5 kg in a box	50.00	the price does not include the price of the box
Packaging of goods weighing over 5 kg to 10 kg in a box	55.00	the price does not include the price of the box
Packaging of goods weighing over 10 kg to 20 kg in a box	75.00	the price does not include the price of the box
Packaging of goods weighing over 20 kg to 30 kg in a box	100.00	the price does not include the price of the box
Machine vacuum packing with heat shrink film	25.00	packaging material is included in the price
Packaging of goods using a PVC foil welding machine	25.00	packaging material is included in the price
Packaging of goods using PP strapping machine	20.00	packaging material is included in the price
Packaging of goods on pallets, with pallet stretching - palletization	600.00	the price does not include the price of the pallet
Securing goods on the pallet by stretching	250.00	material is included in the price

2) Separation of goods:

Type of Service	Price per item (in RSD)
Separation of goods – items weighing up to 0,5 kg	4.00
Separation of goods – items weighing from 0,5 to 2 kg	10.00
Separation of goods – items weighing from 2 kg to 5 kg	15.00

Separation of goods – items weighing from 5 kg to 10 kg	25.00
Separation of goods – items weighing from 10 kg to 20 kg	40.00
Separation of goods – items weighing from 20 kg to 30 kg	60.00
Separation of goods – items weighing from 30 kg to 50 kg	150.00
Separation of goods – items weighing from 50 kg to 100 kg	300.00

3) Receipt and storage of returned or unsorted goods:

Type of Service	Price per item (in RSD)
Receipt and storage of returned or unsorted goods - items weighing up to 0,5 kg	8.00
Receipt and storage of returned or unsorted goods - items weighing over 0,5 kg to 2 kg	20.00
Receipt and storage of returned or unsorted goods - items weighing over 2 kg to 5 kg	30.00
Receipt and storage of returned or unsorted goods - items weighing over 5 kg to 10 kg	50.00
Receipt and storage of returned or unsorted goods - items weighing over 10 kg to 20 kg	80.00
Receipt and storage of returned or unsorted goods - items weighing over 20 kg to 30 kg	120.00
Receipt and storage of returned or unsorted goods - items weighing over 30 kg to 50 kg	250.00
Receipt and storage of returned or unsorted goods - items weighing over 50 kg to 100 kg	500.00

4) Declaration and labelling of goods:

Type of Service	Price (in RSD)
Insertion of a declaration or printed matter weighing up to 20 g	3.00 (per document)
Insertion of a declaration or printed matter weighing over 20 g up to 100 g	5.00 (per document)
Serial sticking of self-adhesive labels	3.00 (per piece)
Selective sticking of self-adhesive labels	10.00 (per piece)

Removal of self-adhesive labels from items	10.00 (per item)
Printing of documents	6.00 (per page)
Equipping and preparing an enveloped item for dispatch (sticking a pocket or address label and inserting accompanying documentation)	10.00 (per postal item)
Equipping and preparing parcels or crates for dispatch (sticking a pocket or address label and inserting waybill and accompanying documentation)	10.00 (per postal item)
Equipping and preparing pallets for dispatch (sticking a pocket or address block and inserting waybill and accompanying documentation)	10.00 (per pallet)

5) Service of handling cargo units (pallets and crates) in warehouse:

Handling Unit	Weight (in kg)	Handling Technology	Price (in RSD)
Pallets	Up to 500	mechanized	250.00
	Over 500 up to 600		400.00
	Over 600 up to 800 (on request, if there are technical possibilities)		
Crates	Up to 10	manual	35.00
	Over 10 up to 25		60.00
	Over 25 up to 50		200.00

In case of providing the service of handling cargo units, handling crates over 25 to 50 kg, the handling service is provided only for indivisible goods, with a previous request and confirmation that there are technical possibilities for handling and transport.

One handling within a warehouse implies:

- unloading of cargo units from the vehicle, with warehousing,
- taking the cargo units from the warehouse and loading them into the vehicle.

When calculating price for handling crates, a higher value of actual or volumetric weight is applied.

Note: The aforementioned prices in this Pricelist do not include value added tax.

Prices are applied as of April 29, 2022.